
TotalViewSM Generation 2

Analytics Software to Optimize Revenue Cycle Management and Business Efficiency

TotalViewSM Generation 2 provides valuable insights into accurate reimbursement and billing procedures associated with revenue cycle management. This secure, web-based reporting tool offers customizable reporting options and supports successful participation in the CMS Physician Quality Reporting System (PQRS).



Key Benefits

TotalView Generation 2 was specifically designed to help your clinic:

- **Maximize reimbursement processes and decrease denial rates** with improved insight into claims and remittance data
- Efficiently **review financial performance and productivity** using reports
- Know the status of payments with **real-time insights into payer claims processing**
- **Reduce administrative burden** associated with claim denial identification and PQRS registry reporting

REAL RESULTS

Findings from a recent study, based on a four-physician, community-based clinic demonstrated superior performance against industry benchmarks using TotalView data:



**First-Time Claim
Submission Payment Rate:**

~92%
*Increasing staff
productivity*



**Reduction in Average
Denial Rate:**

~2%
*Resulting in
cost savings*



**Decrease in Total Days
to Payment:**

~25%
*Improving daily
working capital*

Meaningful Data, Anytime, Anywhere

TotalView Generation 2 users gain real-time access to comprehensive and customizable business intelligence reports, including:

- **Denial Reports** - Quickly identify and re-work denied claims
- **Contract Variance Reports** - Pinpoint inconsistent payments versus contracted rates with payers
- **Non-crossover Reports** - Easily determine claims needing submission to secondary payers
- **Advanced Benchmarking Reports** - Compare your trends to a benchmark of more than 1,500 specialty physicians
- **PQRS Reports** - Monitor compliance to avoid penalties

“The reports that used to take me one day to generate are now generated in a matter of minutes.”

- Rachel Messer
Business Office Supervisor

Learn More Today

To learn more about TotalView Generation 2, visit www.mckessonsspecialtyhealth.com, call 855.477.9800, or email us at msh.providers@mckesson.com.